



Australian Government

- People-centred
- Partnership and collaboration
- Honesty and transparency
- Support peoples' wellbeing
- Apply design-thinking concepts
- Be agile in approach and execution
- Encourage change conversations
- Ensure information is easily accessible

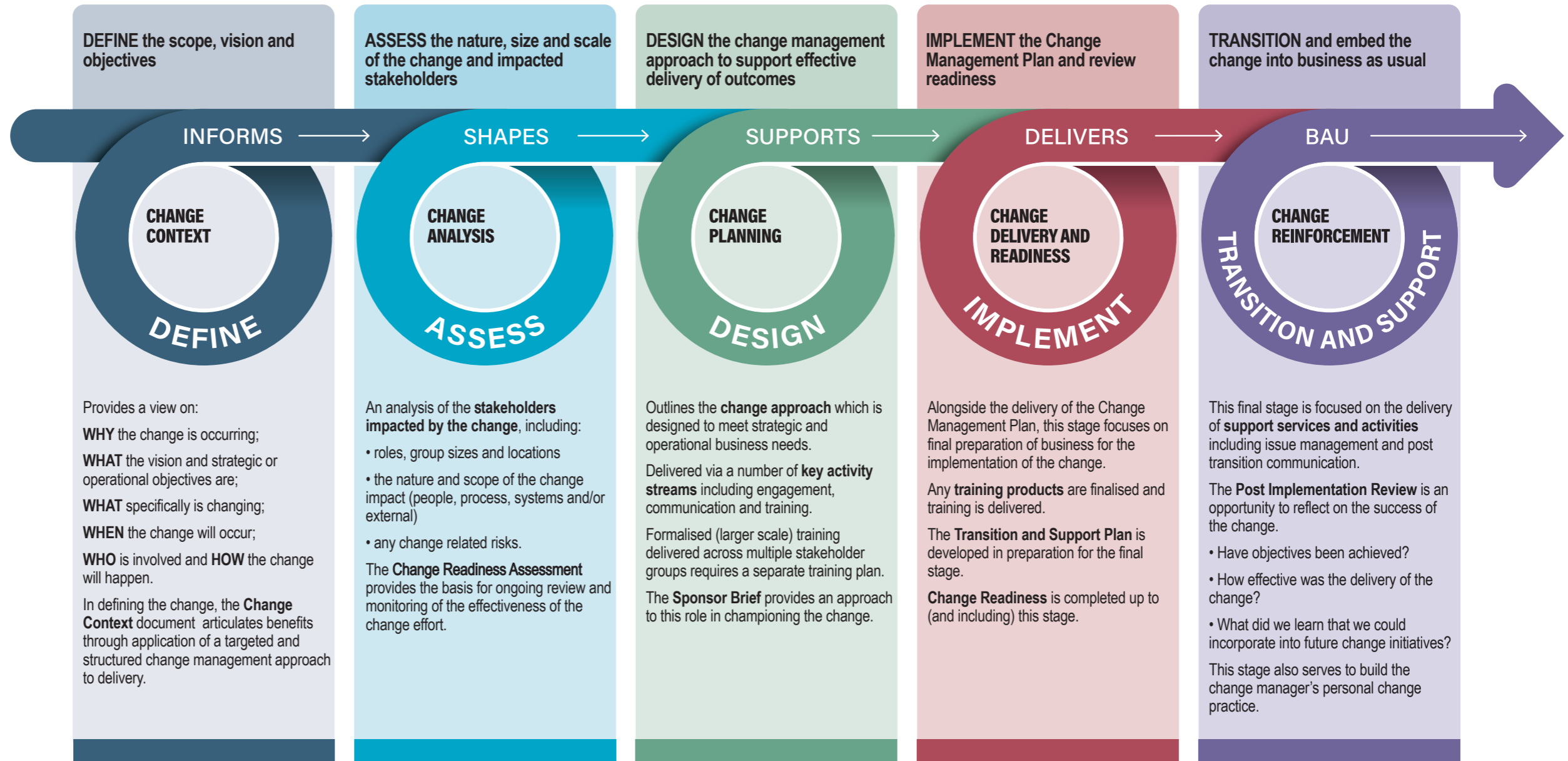
# Change Framework

This framework is designed for anyone managing change across the Australian Public Service (APS).

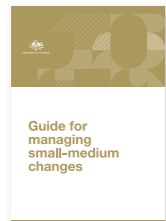
The framework has been designed by the APS Change Management Centre of Excellence (the Portfolio Change Stewardship Office in the Department of Home Affairs).

The framework supports a standardised approach to the application of best practice change management methodologies and is flexible for various types and scales of change.

The framework includes Change Playbook templates for each stage, enabling staff to effectively analyse, plan, implement and embed change.



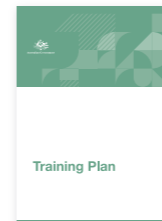
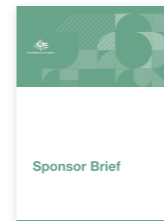
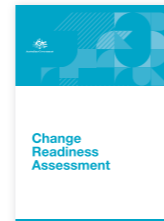
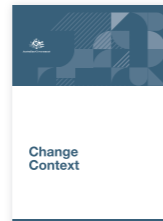
## SUPPORTING DOCUMENTS



## CHANGE PLAYBOOK CHAPTER(S)

Not all chapters are completed for every change. The Change Manager decides on the appropriate documentation to support the change.

The Change Playbook Chapters each include optional high-level views or roadmaps. Feel free to only complete these high-level views or roadmaps, or work through the detailed documents, or both.



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